

Eagles Product Quality Guarantee

You have purchased a quality product and is covered by a 2 year replacement product warranty on vanity top and a 12 month warranty on the vanity cabinet.

Warranty (Domestic Use only)

This warranty covers faults in the product construction and material. Products which are within 12 months from the date of purchase, found upon inspection by an authorized Eagles representative, to be defective in construction or material, will be repaired or exchanged with an equivalent product free of charge.

Whenever products have been replaced under the terms of this warranty those products then become the property of Eagles.

All replacement products will be available for collection without charge to the customer at the nearest Eagles branch to the customer's location, or elsewhere as agreed between the customer and Eagles.

Eagles vanities are manufactured with high quality moisture resistant materials but are not waterproof. Excessive water and sunlight exposure and other environmental conditions will factor in our guarantee assessment.

Eagles liability is limited to repair, replacing or giving a credit for the faulty goods, and it does not include installation and/or any other Trades services.

Warranty for commercial use is 12 months on vanity top and 12 months on vanity cabinet.

Warranty Conditions

1. The original dated invoice being proof of purchase must accompany all goods returned or warranty enquiries.
2. This guarantee will be void if defective product is installed and damage occurs due to improper maintenance, installation or use.
3. Failure is due to a fault in the manufacture of the product.
4. Claims for physical damage of the products after installation will not be accepted.
5. All warranty queries must initially be directed to the Eagles branch from which you purchased the product.
6. COMMERCIAL USE warranty is 12 months.

Warranty Exclusions

W. Eagles Plumbing Supplies Pty Ltd shall be under no liability whatsoever for:

1. Installation or part installation by someone other than a licensed plumber.
2. Installation not in accordance with any instructions provided.
3. Improper use.
4. Normal wear and tear.
5. Inadequate maintenance.
6. Excessive water, sunlight, Chemical, electrochemical or electrical influences
7. Excessive or harsh detergents or abrasive cleaners used on product finishes.
8. To the fullest extent permitted by law, Eagles excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Under Eagles policy of ongoing product development, Eagles may change its product specification and dimensions without notice. All dimensions shown should only be treated as a guide and should be checked prior to installation.